



The North Texas Region

1004 N Avenue Suite 120
Plano, Texas 75074

The North Texas Region requests your help. Please complete the following Customer Satisfaction Survey based on the 2014 – 2015 Adult Season. Thank you for your time.

1. Did the region provide quality tournaments that were promised?

- Less than expected As expected More than expected Consistently more

2. Overall, how would you rate the 2015-2016 Adult Season.

- Excellent Very Good Mildly Good Not good at all

2a. How many Events did you participate in?

- 0 - 3 4 - 7 8 - 11 12 - 14

3. Based on your experience of the 2015-2016 Adult Season, how likely are you to participate next year?

- Definitely will Probably will Probably will not Definitely will not

4. Based on your experience of the 2015-2016 Adult Season, would you recommend our Events to your friends?

- Definitely will Probably will Probably will not Definitely will not

5. Was there open and timely communication before, during, and after each Event?

- Less than expected As expected More than expected Consistently more

6. Was each Event well run, coordinated, and organized?

- Extremely organized Very Organized Slightly Organized Not organized at all

7. *What can we add to the 2016 – 2017 season to increase your participation in our Events?*

8. *Did you experience any problems or issues during the 2015 - 2016 season?*

Yes No

8a. If yes, was it resolved to your satisfaction?

Yes No

9. *Additional Comments:*

Thank you very much for taking the time to complete this survey. Your feedback is valued and very much appreciated! Please email the completed survey to ntrlisa@gmail.com or mail to the below address.

North Texas Region Volleyball
1004 N Avenue Suite 120
Plano, Texas 75074

Thank you,

Lisa Larwa
NTR Adult Liaison